

INDUSTRY: Manufacturing and Rail Car Management

RELATIONSHIP: June 2023 - August 2023

INITIAL SCOPE:

- Developing and conducting Continuous improvement awareness training
- Project coaching follow-ups
- Lean Executive Coaching

RESULTS:

- Continuous improvement training and coaching for associates
- A common set of methods, tools, processes, and language to accomplish business goals
- Practical techniques and tools to take action and a consistent approach to solving problems
- Guidance on change management: basics of change, influencing it, and sustaining
- Implementing Kaizen Culture

Hours of Coaching	Team Members Trained	Executives Coached	Potential Project Savings
130hrs	40	30	\$8M+

SUMMARY:

Initial efforts with Greenbrier companies were focused on continuous improvement awareness training for leadership and associates. The goal being to further develop and sustain GBRX's Kaizen and problem-solving culture. EK provided coaching to the participants in the training to improve their team's ability to solve the problems identified in class. We presented Lean manufacturing concepts at monthly operations team reviews and provided guidance to the leadership team on how to implement problem-solving for the entire organization.

